

# The Ware Charities guidance notes

## Who is eligible for a grant?

Disadvantaged individuals who are permanently housed or have a secure\* offer of housing in the parishes of **Ware, Thundridge and Wareside**. Please click <u>here</u> for the map of the parishes or call the Grants Team on 01707 251351 for clarification.

# Who can apply?

Online applications must and can only be made by a practitioner (eg a support worker, social worker, case officer, senior support worker, health visitor, senior teacher or lecturer, minister of religion or local councillor) who knows the applicant and their circumstances and is qualified to assess their needs. HCF is unable to discuss applications directly with the applicant seeking support.

## What can you fund?

The Charity can provide support to, for example:

- individuals and families struggling for basic living needs (eg critical white goods and basic furnishings)
- those needing help with educational expenses (eg school trips, education equipment including uniforms, IT etc)
- parents and carers seeking to retrain and needing help with course fees

We can make grants of up to £500 per application to purchase:

- Furniture such as cots, beds, bunk beds, clothes storage units.
- Baby equipment such as buggies
- White goods such as cookers, fridge/freezers and washing machines.

Applications for education/training can also be considered for:

- Educational expenses such as school trips, education equipment including uniforms, IT etc
- Course fees

## How do I apply?

To submit an application please click <u>here</u>. Please note we are not able to accept paper applications due to data protection and security reasons.



If you require any help in completing an application, please contact the Grants Team on <a href="mailto:grants@hertscf.org.uk">grants@hertscf.org.uk</a> or call 01707 251351 and they will be happy to assist.

### When will I get feedback?

Decisions are made on a rolling basis, and we endeavour to respond with a decision within a month. More typically you will hear within two weeks. If you haven't heard from HCF within a month of submitting your application, please contact <a href="mailto:grants@hertscf.org.uk">grants@hertscf.org.uk</a> or call 01707 251351.

# How will I receive the grant?

If an application is successful, HCF will award a grant to the referrer via a voucher sent via email or a BACS payment to an organisational account. Please note grants are not paid directly to the individual/family seeking support and are not paid retrospectively.

## What do I need to do to after I receive the grant?

It is the professional referrer's responsibility to ensure grants awarded are used in line with their application. We ask that referrers confirm receipt of the grant within two weeks and provide proof of purchase to HCF within four weeks of receipt of the grant. We will not consider further applications from the referrer in the event that proof of purchase is not provided.

#### What additional support for families is available?

HCF is aware that many of the families seeking support through The Ware Charities may require further help.

In addition you may apply to HCF's Children's Fund which provides another source of funding for families in need across Hertfordshire. For details please click here.

We try to keep track of other sources of support or information that may be useful and share them on our webpage. Please click here for the details. If you know of any organisation or funding programme that may be useful to those applying to The Ware Charities Fund please let us know.

\*Secure, Assured, or Assured Shorthold Tenancy